

Communication is key in your job and you want to improve it

FREE

COMMUNICATION SKILLS DAY

Thursday 28th of November

1h one-on-one session in English or French

- Engage with your **co-workers, your team, your clients** through the appropriate channel
- Understand their needs and identify their preferred **management style**
- Identify their **stress behaviours** and re-establish communication
- Improve your self-management and **stay assertive** in all situations



Book your 1h appointment now

With **Lisa Binet**, facilitator and coach, certified trainer in **Process Communication®**. Thanks to a background in **marketing** and experience on 3 continents, Lisa is an expert in communication issues in **cross-cultural environments**.



Contact Dorothée at events@fsacci.co.za - tel: 011 267 5750
At the French South African Chamber of Commerce & Industry
Fairway Office Park - Sable House ground floor
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